



Farmer John's, quality meat-#One stop meat shop

Delivery policy

1. **Location of the business:** Fond Parisien. Close to the border with Dominican Republic. 1 hour from PAP, in days of good traffic.
2. **Cost of delivery:** Free delivery on \$50 order. For areas farther than PAP, it is still free but we like to wait for a group of people to order.
3. **From orders to delivery:** Orders from PAP can be delivered the next day. But we usually wait until we have enough orders to make the trip cost effective. Specially for areas like Saint Marc, Leogane and Jacmel
4. **Payment:** Invoices are paid on delivery day. It can be cash (gourdes or US) or checks (Farmer John's Abatwa). You can contact us if none of these options works for you.
5. **Order vs invoice:** Most of our products are prepackaged. It is always better to pay on delivery day, because what we have on the website is an estimation. Invoices could be different (sometimes little more or little less). We try to go as closest as we can.
6. **Warning about delivery day:** Most of the time, we post delivery day for group of delivery. Leogane, Jacmel, Saint Marc. We also call people to ask if they are available.
7. **Products:** We have more than 70 different products in our shop. Most of them are by the pounds.
8. **Products in and out of stock:** Some products take a long time to be processed and we are out so fast. If we haven't put the products offline before you order. We will message you and let you know we are out.
9. **Missing items:** We work hard to satisfy our customers by sending the orders as the customers are expecting them. But, sometimes, there could be some missing items. It unfortunately happens. In case of missing items (which we are always really sorry about), please report it to the person making the delivery or call on 42192626 or 38944165 or message us on Farmer John's messenger.
10. **Late payments:** If you are already had an invoice you haven't paid, please do so before you order again. Remember, payment should be done on delivery day. In case of inconvenience, please do it as soon as possible.
11. **Confirmation of delivery day:** Most of the time we call the customers to confirm about picking up orders. Sometimes we can't hold of them and we just have to decide canceling the delivery.